

Services for Homeless People

A directory of services for people in Calderdale



2010 edition

Calderdale Homeless Forum

Acknowledgements

2010 Directory

Suggested amendments and additions to this directory should be emailed to:

homelessforum@yahoo.co.uk

Calderdale Homeless Forum would like to thank everyone who contributed information about their services to this directory and would especially like to thank Shirley Dyer who collected, checked and collated all the information supplied and investigated the services available outside Calderdale.

Contents

Using the Directory.....	4
Responding to Emergency Cases of Homelessness.....	4
The Housing Options Service	4
Emergency Duty Team	5
Direct Access Accommodation	5
Making a Referral	5
Emergency Response Flow.....	6
Quick Reference list of Short and Medium Term Accommodation in Calderdale.....	7
Long Term Housing Association Accommodation in Calderdale	12
Tenancy Support.....	
General Housing Advice	16
Accommodation, Advice and Support For	
General Housing Advice	
Young People	19
Ex- Offenders.....	26
Women.....	28
People Misusing Alcohol and Substance	31
Asylum Seekers.....	34
Ex-Service Personnel	37
Gypsies/ Travellers	39
Money	41
Money from Charitable Funds.....	41
Money from Statutory Sources	44
Furniture, Household Goods and Food	45
General Advice Agencies	47
General Advice	47
Health Advice.....	48
Direct Access Hostels Outside of Calderdale	53
Leeds	53
Rochdale	55
Huddersfield	55
Bradford /Keighley	56
Day Shelters.....	60
Last Resort Options	61
Useful websites.....	62

Using the Directory

This directory is a resource to assist people in finding appropriate agencies who can advise homeless people. It includes agencies that can help in meeting the immediate needs of homeless and potentially homeless people; these needs include areas such as accommodation, tenancy support, food and legal advice. A person who is homeless may also have other, additional needs not directly related to homelessness, which may require the involvement of agencies outside of the housing sector. A trained housing advice worker will be able to refer clients on to other agencies.

Responding to Emergency Cases of Homelessness

The Housing Options Service based at Doorways

The Housing Options Service is the agency that should be contacted first regarding any client that is homeless or threatened with homelessness; only Housing Options Service staff are qualified to make decisions as to whether a person is 'statutorily homeless.' A person who has not contacted the Housing Options Service for an assessment may find it more difficult to gain assistance from other housing agencies.

Calderdale Housing Options Service
Doorways
18-20 The Square
Woolshops
Halifax
HX1 1RJ

Referral: By agency or self-referral.

Phone: 01422 392460
Fax: 01422 392461

The Housing Options Service can give advice over the telephone during office hours, and is also open to clients to attend in person. An appointment system operates at some times during the day.

Opening Times: Monday – Friday 9.00 am – 5.00 pm

Responding to Emergency Cases of Homelessness - continued

Emergency Duty Team

The Emergency Duty Team provides a service that can respond out of hours to emergencies to which Health & Social Care Services has a statutory duty.

Access: By agency or self-referral.

Phone: 0845 1111 137

Available at all times *except* Monday – Friday 9.00 am – 5.00 pm

Direct Access Accommodation

There is no direct access accommodation available within Calderdale. If a client wants to gain direct access to a hostel, they must be prepared to travel outside of Calderdale. There is a list of accommodation outside of Calderdale from page 53.

Making a Referral

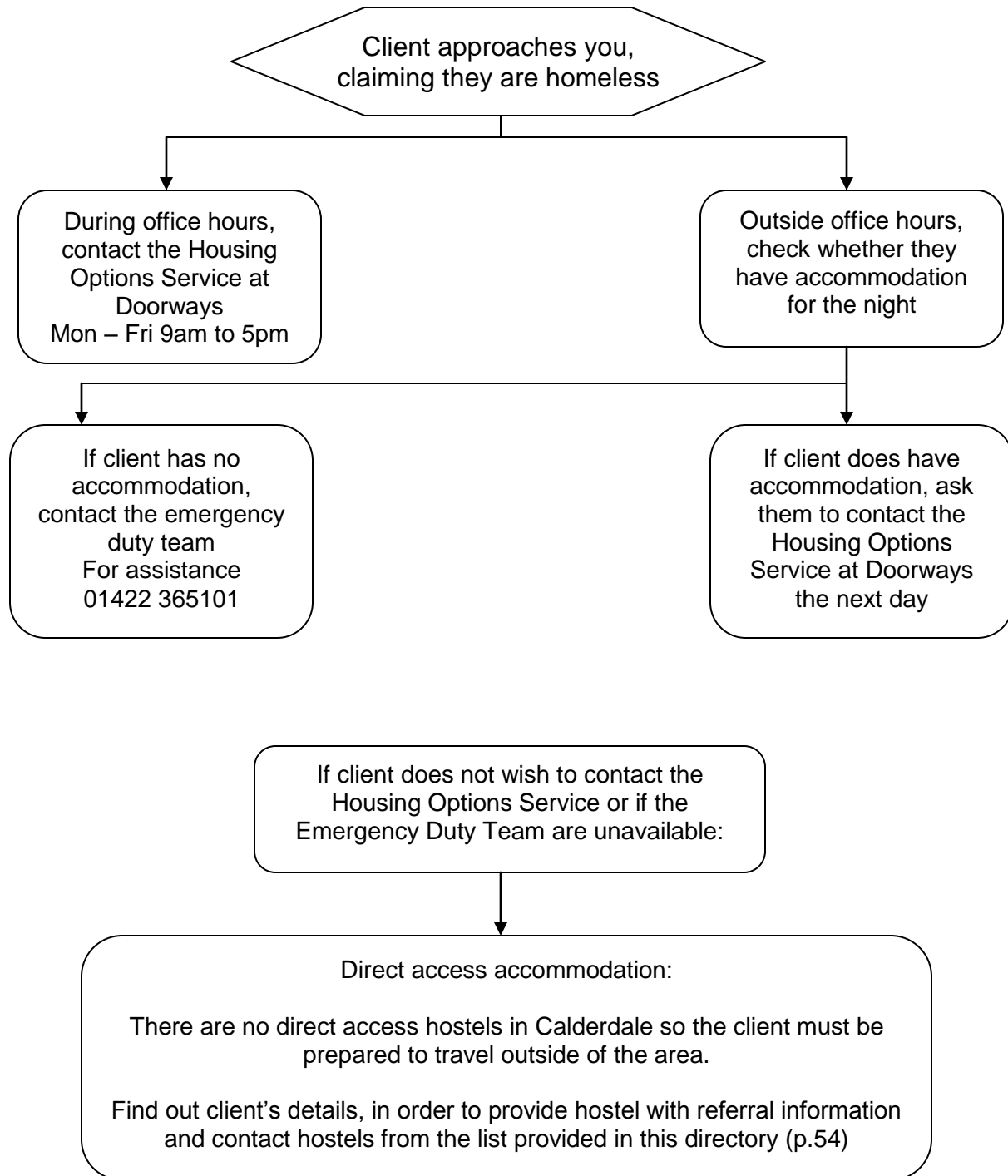
When making a referral to a hostel, ask permission of the individual to pass on information about them.

Information required by hostels:

- 2 forms of ID
- Name and date of birth
- If there is a history of violence or arson
- If there are substance misuse problems
- If there are mental health problems
- How long accommodation is required for (most hostels do not accept short stay).

Emergency Response Flow

Figure 1: Emergency Response Flow Chart



Quick Reference list of Accommodation Support Providers in Calderdale

Housing support or provider contact	Project detail	Age range	Emergency access to accommodation	Level/ nature of support provided	Referral Process
CMBC Doorways Housing Options Service 01422 392460	Homeless /potentially homeless households?	16 +	Yes – if a duty to provide emergency accommodation is established	Accommodation and housing advice	Self referral or via other agencies
CMBC Doorways Housing Options 01422 392460	Crash Pad – 1 place Up to 4 week respite for young people with mediation for the family	16 – 25	Yes	Respite accommodation and mediation	Self referral or via other agencies
CMBC Doorways Housing Options 01422 392460	Firm Foundations Scheme Help to access Private Landlords for offenders /clients of substance – misuse services	16 +	No	Bond Loan and floating support. Help to identify a private rented tenancy.	Via Probation. DIP , YOT, SMS, Basement Project
Doorways Housing Options 01422 392460	CALM mediation (to prevent family breakdown)	16 +	Yes	Mediation	Via Doorways, YOT, Connexions and other agencies working with young people
CMBC Housing Young Person's FOYER 01422 264319	8 places (inc possible 2 parent child places)	16 +	No	Accommodation Holistic support / training etc	Self referral or via other agencies
Stonham 01422 395338	Supported Lodgings (20places) Accommodation in a provider's home.	16-25	No	Supported accommodation Support with basic life skills.	Self referral or via other agencies

Housing / Support provider contact details	Project detail	Age range	Emergency access	Level/ nature of support provided	Referral Procedure
Stonham 01422 395339	Tenancy Support scheme (18 places) Floating Support	16 +	No	Floating support – Basic life skills	Self referral or via other agencies
Stonham 01422 395339	Tenancy Support scheme (18places) Low level mental health & learning disabilities Floating Support	16+	NO	As above	Self referral or via other agencies
Horton Housing (& Calderdale Women's Centre) YPASS 01422 438070	Young Person Accom. Support Service (45 places) Floating Support	16 - 24	No	Pre tenancy and floating support. Tenancy support Basic Life skills	Self referral or via other agencies
Horton Housing CHYPS 01422 438061	Calderdale Housing Young Parent Support service Floating Support	16 – 25 Pregnant or parent	No	Floating support Tenancy Support Basic Life skills	Self referral or via other agencies
Horton Housing Calderdale st@y (Drugs and Alcohol) 01422 438060	Tenancy support scheme (Housing related problems as a result of substance misuse) Floating support	16 +	No	Floating support Tenancy support Basic Life skills	Self referral or via other agencies
Horton Housing Calderdale st@y (Generic service) 01422 438060	Tenancy support scheme Floating support	16+	No	Floating support Tenancy support/Basic Life skills	Self referral or via other agencies

Housing / Support provider contact details	Project detail	Age range	Emergency access	Level/ nature of support provided	Referral Procedure
Horton Housing STARS 01484 411879	Calderdale & Kirklees Substance, Tenancy & Resettlement Service (Tier 4 –e.g. leaving rehab /treatment programme)	16 +	No	High level of floating support	Self referral or via other agencies
Foundation YOT Scheme 01422 386910	(5 places) Floating support Young offenders	16– 18	No	Pre tenancy and floating support. Basic Life skills	Via YOT
Foundation Leaving Care Scheme 01422 386910	(5 places) Floating Support Care Leavers	16 -18	No	Pre tenancy and floating support. Basic Life skills	Via Action for Children
Foundation Keyturn Scheme 01422 386910	(24 places) Floating support Non Offenders	16 - 25	No	Pre tenancy and floating support. Basic Life skills	Self referral or via other agencies
Foundation Adult Offender Scheme 01422 386910	(44 places) Floating support	18 +	No	Pre tenancy and floating support. Basic Life skills	Probation and YOT
Foundation ARC Scheme 01422 386910	(10 places) Floating support Offenders with mental health problems	18 +	No	Pre tenancy /floating support. Life skills	Self referral or via other agencies

Housing / Support provider contact details	Project detail	Age range	Emergency access	Level/ nature of support provided	Referral Procedure
Foundation ARC Scheme 01422 386910	(10 places) Floating support Offenders with mental health problems	18 +	No	Pre tenancy /floating support. Life skills	Self referral or via other agencies
Foundation Drug Rehabilitation requirement (DRR) 01422 386910	Work to support people to successfully complete DRR	18+	No	Pre tenancy and floating support. Basic Life skills	Self referral or via other agencies
Foundation Positive Families 01422 386910	16/18 Risk of homelessness & their family Mediation and signposting to other services	16/18	No	Mediation Signposting	Self referral or via other agencies
Calderdale Smartmove 01422 361515	Floating Support, Bond scheme, Accredited Life Skills training Volunteer Development	16+	No	Various levels of support on offer	Agency referral only
Action for Children - Calderdale Leaving Care Team 01422 359907	Supported Lodgings Scheme ? places	16 - 18	No	Accommodation Floating Support Life skills	Action for Children
AASRA – Asian Women’s Refuge PO Box 68 Brighthouse HD6 3YU 01484 400479	Family Refuge Women at risk of domestic violence – and their children. NOT boys over 16 years		Yes Hostel with shared facilities	Accommodation and support	Self referral or via other agencies

Housing / Support provider contact details	Project detail	Age range	Emergency access	Level/ nature of support provided	Referral Procedure
Keyhouse Calderdale Owner Occupier Service 01535 211311	Support for anyone who is threatened with homelessness due to Mortgage Arrears	18 +	No	Floating Support Housing, Welfare Benefits and Debt Advice	Referral via other agencies
CMAS c/o Ash Green Primary School (lower site) Mixenden Road HX2 8QD 01422 245735	Support for professionals in completing the CAF as well as a point of contact to find out if a CAF already exists	0-19	No	Telephone consultation and support in completing the CAF if not done this before.	By telephone

Long Term Housing Association Accommodation in Calderdale

Pennine 2000 Housing Offices

All Pennine Housing 2000 lettings are made via the KeyChoice scheme www.keychoice.org.uk (NB Jephson Housing Association, Sanctuary Housing Association and Connect lettings are also made via KeyChoice).

Central Halifax Housing Office

(Central Halifax, Sowerby Bridge, Hebden Bridge and Todmorden)

Bull Green House

Bull Green

Halifax

HX1 2EB

Phone: 01422 284500

Fax 01422 284598

Opening Times: Mon-Fri 9-5
Wed 10-5

www.tph.org.uk

KeyChoice (Choice Based Letting Scheme)

Address as above

Tel 01422 285155

Manager Jonathon Howarth

www.keychoice.org.uk

North Halifax Office

(Illingworth, Mixenden and Ovenden)

87 Turner Ave

South Illingworth

Halifax

HX2 8EF

Phone 01422 255400

Fax 01422 243729

Opening times: Mon-Fri 9-5
Thurs 10-5

Pennine 2000 Housing Offices - continued

Lower Valley Office (Elland, Rastrick and Brighouse)

1st Floor Park View House
Woodvale Office Park
Brighouse
HD6 4AB
Phone 01484 824300

Opening Times: Mon-Fri 9-5
Wed 10-5

Other Housing Associations

Accent Housing Association

Jeremy Downs House
Senior way
Bradford
BD5 0QB
Phone: 0845 6780562
Fax: 01274 736260

Opening Times: Monday- Thursday 9.00 am – 5.15 pm
Friday 10.00 am – 5.00 pm

Connect Housing Association

5th Floor
Media Centre
6 Friendly Street
Huddersfield
HD1 1RD
Phone 01484 353535

Other Housing Associations - continued

Jephson Housing Association –

Lettings via www.keychoice.org.uk

Jephson House
Lowfields Business Park
Old Power Way
Elland
HX5 9DE

Phone: 01422 373855

Fax: 01422 373858

Opening Times: Monday – Friday 9.00 am – 5.00 pm

Nashayman Housing Association

Trinity Royd
2 Balmoral Place
Halifax
HX1 2BG

Phone: 01422 323503

Fax: 01422 323504

Opening Times: Monday – Friday 9.00 am – 5.00 pm

Places for People Housing Association

Stanley House
The Boulevard
Clarence Dock
Leeds
LS10 1PZ

Phone: 0800 432002

Other Housing Associations - continued

Sanctuary Housing Association

Lettings via www.keychoice.org.uk

Unit 15
Killingbeck Drive
Leeds
LS14 6UF

Phone: 0800 7810401

Opening Times: Monday – Friday 9.00 am – 5.00 pm
(Closed between 10.00 am and 11.00 am on Wednesday)

Yorkshire Metropolitan Housing Association

Parkside House
Somerset Road
Huddersfield
HD5 9AU

Phone: 01484 431666

General Housing Advice



Services

The Housing Options Service based at Doorways can advise clients on all housing issues, such as homelessness, tenancy rights, housing benefit, landlord / tenant disputes, illegal evictions, harassment, repairs, rent arrears and mortgage problems. The Housing Options Service has strong links with providers of supported housing in Calderdale, and is able to provide expert advice on which agency will best meet the needs of a homeless or potentially homeless person.



Doorways
18/20 The Square
Woolshops
Halifax HX1 1RJ
Phone: 01422 392460
Fax: 01422 392461

Opening Times:

Drop –in –Monday, Wednesday, and Friday mornings only 10am -12.30pm
Appointments: - Monday – Friday 1.30 -4pm

General Housing Advice –continued

SHELTER

1st Floor Fountain Chambers
Fountain Street
Halifax
HX1 1LW

Telephone: 0344 515 1680

Services:

Local drop -ins
Regional Advice and homelessness
Disability and/or care needs
Debt problems
Housing issues
Welfare benefits / Rights

SHELTERLINE

Freephone 0808 800 4444
Available 8am -8pm Monday – Friday and 8am – 5pm Saturday

www.shelter.org.uk

KEYHOUSE

Calderdale Owner Occupier Service and Specialist Debt and Welfare Benefit Advice

NB An advisor and support worker is based at:-

Doorways
18/20 The Square
Woolshops
Halifax HX1 1RJ
Referrals – Call 01535 211311
E mail sue.thomas@keyhouse.co.uk

Services

Support for owner occupiers who are -
Struggling to pay their mortgage
Facing repossession or eviction
Specialist Advice on Debt and Welfare benefits

General Housing Advice –continued

Calderdale Smartmove

9 Portland Place

Halifax, HX1 2JQ

Phone: 01422 361515

Fax: 01422 361310

Opening Times: Monday - Thursday 10.00 am – 12.00 noon 2.00 pm – 4.00 pm

Services

For homeless or potentially homeless single people or childless couples over the age of 16 – up to 2 years support.

For homeless or potentially homeless families – up to 1 year support

Bond scheme

Accredited life skills training

Volunteer development

Agency referral only

Young People

Stonham

Trinity Royd

2 Balmoral Place

Halifax

HX1 2BG

Tel: 01422 395338

Opening Times: Monday – Friday 9.00 am – 5.00 pm

Services

Supported lodgings (16 -25 years)

Tenancy support to Housing Association residents.

Tenancy support to people 16 + with low level mental health and / or learning disabilities

Vocational guidance and training

Life skills.

Action for Children - Calderdale Leaving Care Team

2/3 Savile Row

Savile Park Road

Halifax

HX1 2EJ

Tel: 01422 359907

Opening Times: Drop in Thursday 12.00 noon – 2.00 pm; by appointment only at other times.

Services

For Young people who have been in foster care or Local Authority residential care for at least 13 weeks including at least 1 day after their 16th birthday

Supported lodgings.

Advocacy work and advice including housing advice

Young People – continued

Horton Housing –YPASS & CHYPS & st@y (Generic service)

Thornton House
14 Prescott St
Halifax HX1 2LG
website www.hortonhousing.co.uk

YPASS Services

Tel 01422 438070

ypass@hortonhousing.co.uk

For young single people and couples aged 16 – 24 who are roofless, homeless, and potentially homeless or living in inappropriate accommodation

Pre tenancy and tenancy support

Life skills

CHYPS

Tel 01422 438061

chyps@hortonhousing.co.uk

As above but for pregnant women or young parents

st@y (Generic service)

Tel 01422 438060

As above – generic floating support

Foundation– Keyturn, YOT, Leaving Care, Positive Families

21 Bull Green

Halifax

HX1 2RZ

Tel: 01422 386910

Keyturn Services

For young people between the ages of 16 and 25 - non offenders who are roofless, homeless, potentially homeless or living in inappropriate accommodation

Pre tenancy and tenancy support & life skills

Young People - continued

Foundation (continued)

YOT

Services

For young people between the ages of 16 and 18 - offenders who are roofless, homeless, potentially homeless or living in inappropriate accommodation
Pre tenancy and tenancy support
Life skills

Leaving Care

Services

For young people between the ages of 16 and 18 - Care Leavers who are roofless, homeless, potentially homeless or living in inappropriate accommodation
Pre tenancy and tenancy support
Life skills

Positive Families

Services

For young people 16/17 years at risk of homelessness and their families

CMBC Crashpad

Via Housing Options -Doorways
18/20 The Square
Woolshops
Halifax HX1 1RJ
Referrals – Call 01274 726348

Services

Up to 4 week respite accommodation for young person
Mediation for the family within 48 hours
On going mediation when the young person returns to the family home.

Young People – continued

CALM Mediation Service

CALM Mediation Ltd
Unit 16, Calderdale Business Park
Club Lane
Ovenden
Halifax, West Yorkshire
HX2 8DB
Tel: 01422 322164

& Via Housing Options Service
Doorways ,
18/20 The Square
Woolshops
Halifax HX1 1RJ
Referrals – Call 01422 392460

Calderdale Foyer

Ryburn House
Clay Street
Pellon
Halifax
HX1 4SG
Tel 01422 264319

Services

For young people aged 16 – 24 years
Staffed self contained accommodation
Life skills
Education and training opportunities

Young People - continued

YouthWorks

Youthworks

YMCA

HX1 1UG

Phone: 01422 320033

Fax: 01422 320049

Opening Times: 10.00 am – 9.30 pm

Services

For young people between the ages of 11 and 25, particularly the 13 – 19 years age group.

Services: Advocacy and advice, including housing advice, is given by Youth Workers both in the office and in the community. A drop in centre is open at Youth Works from Monday to Friday 3.30pm – 5.45pm. Young people can also call at the office from 10am each weekday for support.

The Information Shop for Young People

Halifax Connexions Centre

16 Alexandra Street

Halifax HX1 1BS

Tel 01422 330033

Opening Times: Monday - Friday 12.00 noon – 5.00 pm

Services

For young People aged 13 – 25. Staff will also support people close to this age range if necessary.

Information, advice, and support are provided on any subject that young people present to staff; this includes issues of housing and homelessness.

Young People – continued

Halifax Connexions Centre

16 Alexandra Street
Halifax HX1 1BS

Tel 01422 342106
www.workabout.org.uk

Opening Times: Monday - Friday 10.00 noon – 5.00 pm

Services

For young people age 13 -19.
Specialise in information, advice and guidance in relation to employment, education and training but also give general advice about housing and benefits. Refer all 16/17 year old young people to the Job Centre in order to claim Job Seekers Allowance or Income Support.
Signpost to other specialist agencies as appropriate, depending on need.

Children's Care Services

Initial Response Team – contact 01422 353279

Emergency Duty Team 0845 1111 137

Calderdale Youth Offending Team

Hoover Building
21 West Parade
Halifax HX1 2TE

Tel 01422 368279
www.calderdaleyot.org.uk

Services

A wide range of multi agency representatives providing support and advice to children and young people at risk of offending or involved with the Criminal Justice System.

Young People – continued

GALYIC (Gay and Lesbian Youth in Calderdale)

PO Box 8
Todmorden
Lancashire
OL14 5TZ

Contact 01706 817235

Email getintouch@galyic.org.uk

Sms 07765 361590

Services

GALYIC provides information, support and advice for lesbian, gay, bisexual and transgender (LGBT) young people and their families across Calderdale.

NSPCC Child Protection Helpline

Phone: 0808 800 5000 (Can advise on homelessness issues)

Childline

0800 1111 (Free phone number). Can advise on any problem, including runaways and homelessness)

Ex Offenders

Foundation– YOT, Adult Offender and Arc schemes

21 Bull Green

Halifax

HX1 2RZ

Phone: 01422 386910

Fax: 01422 386989

Opening times: Monday, Tuesday, Thursday 9.00 am – 4.30 pm

Wednesday 1.00 pm – 4.30 pm

Friday 9.00 am – 4.00 pm

Services

YOT

For young people between the ages of 16 and 18 - offenders who are roofless, homeless, potentially homeless or living in inappropriate accommodation

Pre tenancy and tenancy support

Life skills

Adult Offender

For adults aged 18 + - offenders who are roofless, homeless, potentially homeless or living in inappropriate accommodation

Pre tenancy and tenancy support

Life skills

ARC

For adults between the ages of 18 + with mental health problems - offenders who are roofless, homeless, potentially homeless or living in inappropriate accommodation

Pre tenancy and tenancy support

Life skills

Calderdale Youth Offending Team

Hoover Building

21 West Parade

Halifax HX1 2TE

Tel 01422 368279

www.calderdaleyot.org.uk

Ex Offenders - continued

Services

A wide range of multi agency representatives providing support and advice to children and young people at risk of offending or involved with the Criminal Justice System.

Probation Service

The Probation Centre
Spring Hall Lane
Halifax
HX1 4JG

Phone: 01422 340211

Fax: 01422 320998

Services

Advice for Ex Offenders, including housing advice. Further information on housing is available online at: www.westyorksprobation.org.uk/pbha/release.htm

Women

Stonham Women's Refuge

P.O. Box 66
Halifax
HX1 2LD

Tel: 01422 351498

Opening times: Mon – Fri 10.00 am – 5.00 pm
Telephone contact for emergencies is available 24 hours.

Services

The refuge provides accommodation for women who are experiencing physical, mental, sexual or emotional abuse involving a partner, ex-partner, or family member. The hostel also accommodates children, but not boys over 16.

Accommodation: A hostel with shared facilities. Child care services are provided. Advice can be given on long term rehousing options

Stonham AASRA – Asian Women's Refuge

P.O. Box 68
Brighouse
HD6 3YU

Tel: 01484 400479

Opening times: Mon – Fri 10.00 am – 5.00 pm
Telephone contact for emergencies is available 24 hours.

Services

The refuge provides accommodation for Asian women who are experiencing physical, mental, sexual or emotional abuse involving a partner, ex-partner or family member. The hostel also accommodates children, but not boys over 16.

Accommodation: A hostel with shared facilities. Child care services are provided. Advice can be given on long term rehousing options.

Work related to honour based violence or forced marriage

Women –continued

Calderdale Women' s Centre

23 Silver Street

Halifax

HX1 1JN

Phone: 01422 386500

DROP –IN Programme

Monday

10am -12 coffee morning

1pm – 3pm midwife drop in

3pm – 5pm Domestic Violence young girls drop –in for 11 -19 years age group

Tuesday

10am -11.30am Mental health drop –in with Diane Sykes

12.30 -1.30pm Housing Advice with Nicola Kyser –BY APPOINTMENT ONLY

Thursday

10am -12 noon EVOLVE Group – for females involved in the criminal justice system

12.30 -2.30pm Women's advice drop –in with Heather

12.30 -2.30pm Credit Union - BY APPOINTMENT ONLY

Friday

12.30 -2.30pm Asylum seekers drop –in partnership with VAC & St. Augustine's.

Clients: All women.

Services:

Drop in sessions where staff can offer advice and information. Staff can arrange for women to attend a free legal clinic, and arrange for women to receive housing advice.

Self help and support groups, including a Domestic Violence support group.

Counselling service - this provides free long and short term counselling.

Education and leisure,

Domestic Violence Project, which offers support, legal advice, counselling and housing advice.

Women –continued

Calderdale Women' s Centre Domestic Violence Support Team

Phone: 01422 323339

Opening times: Monday – Thursday 9.00 am – 5.00 pm

Services

For women aged 16 and above who have been subjected to domestic violence. Domestic violence can be physical, sexual, psychological or emotional. A woman does not have to be separated from her partner in order to receive help.

Support groups, individual support including visits to outside of Halifax, advocacy and telephone support. Women can bring their children with them. Support is also available for women whose partners are attending a programme at the probation office.

Police – Main Switchboard 0845 6060606

IN AN EMERGENCY PHONE THE POLICE ON 999.

Women's Aid

Phone: 0845 702 3468

Website: www.womensaid.org.uk

Help for women and children suffering domestic violence.

People Misusing Alcohol and Substance

Horton Housing – St@y and Stars schemes

st@y (Drug and Alcohol)

Horton Housing Association
Thornton House
14 Prescott St
Halifax
HX1 2LG

Phone 01422 438060

Fax 01422 438062

st@y (Drug and Alcohol) Services

For people who have housing related problems, including housing problems as a result of substance misuse.

Housing and tenancy support is provided, including assisting with budgeting and debt, benefit advice, life skills, harassment issues and organizing access to specialist services and community support networks. Staff can liaise with police, courts and relatives. Staff can support clients in accessing treatment, and help them to address the problems that continued substance abuse might be causing them. Where clients do not wish to use treatment services, staff will still assist them to maintain their accommodation.

STARS-(Calderdale / Kirklees) Substance Tenancy And Resettlement Service

Horton Housing – STARS
13 Cartwright Court
Bradley Business Park
Dyson Wood Way
Huddersfield
HD2 1GN

Phone 01484 411879

Opening Times: Monday – Friday 9.00 am – 5.00 pm

Services

For Tier 4 substance misusers (leaving rehabilitation or on a treatment programme) who have housing related problems, including housing problems as a result of substance misuse.

People Misusing Alcohol and Substance - continued

Outlook

11 Ward's End
Halifax
HX1 1BX

Phone: 01422 510000

Fax: 01422 510009

Opening Times: Monday – Friday 10 am – 4.30- pm

Services

People who are 18 years or older, and have a substance misuse problem or have had a recent substance misuse problem.

Outlook offers daily support including housing advice, a programme of activities (including help into work or education, sport and fitness, and computer and internet training), individual support, childcare whilst using the service, personal development skills and information on local resources.

Branching Out Lifeline, Calderdale Young Person's Service

9 Ferguson Street
Halifax
HX1 2EE

Opening Times: Monday – Friday 9.30 am – 5.00 pm

Phone: 01422 258800

Fax: 01422 258900

Services

For young people under the age of 21 who want information about drugs and alcohol, or want to stop using or reduce their use of drugs. Support can also be given to parents/carers.

Lifeline offers support, advice and information, access to doctors and help accessing careers and sports.

People Misusing Alcohol and Substance – continued

Foundation DRR scheme

21 Bull Green
Halifax
HX1 2RZ
Tel: 01422 386910

DRR -Drug Rehabilitation Requirement Services

Work to support people to successfully complete DRR Court Order
Pre tenancy an floating support
Life skills

Firm Foundations

Doorways
18/20 The Square
Woolshops
Halifax HX1 1RJ

Contact 01422

Services

Help to access Private Landlords for offenders / substance –misusers 16 years +
Bond Loan and floating support.
Help to identify a private rented tenancy

Alcoholics Anonymous

Phone: 0845 769 7555
Website: www.alcoholics-anonymous.org.uk

AA can advise on issues around alcohol, and put people in contact with a local group.

National Drugs Helpline

Phone: 0800 77 66 000 (open 24/7)
Website: www.talktofrank.com

Asylum Seekers

St Augustine's

Hanson Lane
Halifax HX1 5PG
01422 342719

Services

General support, including basic immigration support, support on accessing benefits, housing and education and employment upon receiving a positive decision.

Refugee Council Yorkshire and Humberside

Ground Floor
Hurley House1 Dewsbury Road
Leeds
LS11 5DQ
Phone: 0113 244 9404
Fax: 0113 246 5229

Opening Times: Advice Line open Monday, Tuesday, Thursday and Friday 10 am - 12.00 noon and 2.00pm - 4.00pm
Phone: 0113 386 2210

Services

For Asylum seekers, often destitute individuals.
Assistance with applications for subsistence support and accommodation, which is provided by the National Asylum Support Service.

Refugee Council

Head Office
3 Bondway
London
SW8 1SJ

Services

The Refugee council has a list of local day centres, soup kitchens, and night centres that can assist refugees, and this list can be obtained from:

Refugee Council Yorkshire and Humberside: 0113 244 9404.

Phone: 020 7820 3000

Website: www.refugeecouncil.org.uk

Email: info@refugeecouncil.org.uk

Asylum Seekers -continued

National Asylum Support Service

5th Floor

Quest House

11 Cross Road

Croydon

CR9 8EL

Phone: 0845 602 1739

www.ind.homeoffice.gov.uk

Services

Accommodation and subsistence for asylum seekers

Asylum applicants dispersed to Calderdale

The Local Authority Asylum Support Team provides support and accommodation to asylum seekers who have been dispersed to Calderdale by the National Asylum Support Service. Social Services also provide support and accommodation for disabled asylum seekers and unaccompanied asylum seeking children. There are also private providers of housing – the main one being: - United Property Management (UPM).

123 Collyhurst Road

Collyhurst

Manchester

M40 7RT

Telephone 0161 202 0201

Calderdale MBC Social Care Services

Northgate House

PO Box 33

Northgate

Halifax

HX1 1UN

Phone: 01422 393377

Fax: 01422 393306

Opening Times: Mon-Thurs 9am- 5pm

Friday 9am-4.30pm

Asylum Seekers –continued

Housing for applicants who have received a positive decision

People with refugee status, exceptional leave to remain, humanitarian protection, or discretionary leave should contact the Doorways Housing Options Service on 01422 392463

Useful Website

www.migrationyorkshire.org.uk

Ex-Service Personnel

Spaces (Single Persons Accommodation Centre for the Ex Services) - Catterick

Phone: 01748 833 797 or 872940

Fax: 01748 835 774

Services

Spaces is an accommodation placement centre designed specifically to provide help to single Service leavers seeking appropriate civilian housing.

Joint Service Housing Advice Office (JSHAO)

Phone: 01722 436575

Fax: 01722 436577

Services

The JSHAO provides housing advice, and in some cases helps place Service Personnel in suitable civilian accommodation. JSHAO gives details of individual Local Authority policies towards housing regulars, housing associations, and special schemes or contacts which could generate housing options not previously considered.

SSAFA Forces Help (Soldiers, Sailors, Airmen and Families Association – Forces Help)

19 Queen Elizabeth St.

London

SE

Phone: 0845 1300 975

Opening Times: Monday – Friday 9.15am to 5.00pm

Services

SSAFA forces help has a specialist Housing Advisory Service that provides information on a wide range of housing matters.

Ex-Service Personnel - continued

SSAFA Forces Help

Carlton Barracks

Carlton Gate

Leeds

LS7 1HE

Phone: 0113 2449254

Services

Application for welfare grants for rental deposits, furniture, white goods and furniture, may be made through the local branch network.

Royal British Legion

199 Borough High Street

London SE1 1AA

Phone: 08457 725725

Services

Provides advice on housing, welfare grants and general advice on the support available to ex- Service Personnel and their dependents.

Gypsies/ Travellers

The local authority is not obliged to provide sites for travellers, and Calderdale does not have an official traveller site. A small number of travellers do pass through Calderdale, mainly fairground/circus families, some of whom speak Russian as a first language. Travellers living in a caravan or house boat who become homeless due to not having permission to park or moor should contact the Housing Options Service based at Doorways – 01422 392460

Traveller Advice Team

Ruskin Chambers
191 Corporation Street
Birmingham
B4 6RP
Contact 0121 6858677

Phone: 0845 120 2980

Opening Times: Monday – Friday 9.00 am – 8.00 pm

Services

Legal advice covering debt, housing, family, welfare, employment and education

Friends, Families, and Travellers

Community Base
113 Queen's Road
Brighton
BN1 3XG

Phone 01273 234 777

Fax 01273 234 778

Email fft@gypsy-traveller.org

Emergency line: 07971 550 328

Website www.gypsy-traveller.org

Services

Advice & advocacy is available on housing, sites, accommodation, and eviction for individuals, families and communities.

Gypsies/ Travellers - continued

The Gypsy Council

Website: www.gypsy-traveller.org

Services

Offers an advice service to gypsy people.

Travellers Aid Trust

PO Box 16

Llangyndern

Kidwelly

SA17 5YT

Contact – 01269 870621

Email: info@travellersaidtrust.org

Website www.tavellersaidtrust.org

Services

Offers small grants to travelers.

Leeds GATE (Gypsy & Travellers Exchange)

Website www.grtleeds.co.uk

Services

A mass of info for gypsies and travellers

Money

Money from Charitable Funds

Calderdale Community Foundation Fund for Individuals

Grants Team
Community Foundation for Calderdale
162a Kings Cross Road
Halifax
HX1 3LN

Phone / Fax: 01422 438738 or e mail grants@cffc.co.uk

Services

Individuals in need of emergency funding. Provides grants of up to £130 for a variety of items including food and clothes.

NB – no self referral – referrals must be via agencies.

Family Action

501 Kingsland Road
London
E8

Phone: 020 7254 6251

Fax: 020 7249 5443

Website: www.family-action.org.uk

Opening Times: Monday -Friday 9 – 5pm

Services

Family Action charity has been a leading provider of services to disadvantaged and socially isolated families since its foundation in 1869. We work with over 45,000 families a year by providing practical, emotional and financial support through over 100 services based in communities across England. A further 150,000 people benefit from our educational grants and information service. We tackle some of the most complex and difficult issues facing families today – including domestic abuse, mental health problems, learning disabilities and severe financial hardship.

Money from Charitable Funds - continued

Groundswell Project

Groundswell UK
1st floor Lesley Court
23 -33 Strutton Ground
SW1 P2HZ
Phone: 020 7976 0111
Fax: 0207 2333 674
Website: www.groundswell.org.uk/about/index.htm

Services

For groups which involve homeless people.
Grants of up to £700 for projects started up by groups which involve or are comprised of homeless people.

Brighouse War Memorial Nurses Endowment Fund

Democratic and partnership services
c/o 2nd Floor
Westgate House
Halifax

Phone: 01422 393013

Services

For anyone on a low income who is in need, and lives in the former borough of Brighouse.
Grants of up to £150 to ease hardship. Items considered include clothing, cookers, funeral expenses and vet's bills.

Bearder Charity

3 & 5 King Street
Brighouse
HD6 1NX

Telephone 01484 710571

Services

For anyone in need in Calderdale.
Small awards- Past awards have been made for household goods.

Money from Charitable Funds- continued

The Frank Buttle Trust

The Frank Buttle Trust
Audley House
13 Palace Street
London
SW1E 5HX

Telephone 020 7828 7311

Fax 0207 8284724

info@buttletrust.org

Eligibility

Aged 20 years or younger, and resident or ordinarily resident and living in the UK, living in difficult circumstances, in financial need, or in a situation where there is no statutory responsibility for meeting needs.

The Princes Trust

The Princes Trust Yorkshire & Humber
First Floor (South Wing)
Wade House
The Merrion centre
Leeds
LS2 8NG

Telephone 0113 2368395

Website www.princes-trust.org.uk

Various programmes to enable young people to get back into education, training, employment or volunteering

Money from Statutory Sources

Note: - JSA/ Income Support/ ESA over 18s – Have to claim via telephone helpline 0800 055 6688 – not at individual centres. **Under 18s** – go via the connexions centre on 01422 342106.

Benefits Assessment Unit

Benefits Assessment Unit
PO Box 660
Halifax
HX1 1ZT

Phone: 0845 245 8000 (for enquires relating to Council Tax Benefit, Housing Benefit or Free School Meals). Lines open Monday – Thursday 8.45am -5.30pm, Friday 8.45am -5pm.

Email: benefits.unit@calderdale.gov.uk

Benefits Agency Social Fund

Phone: 0845 6088567

Services

For people on benefits.

Awards to people in need including homeless people. Claim forms are available at Job Centre Plus. Help from interpreters can be arranged.

Halifax Jobcentre

19 Horton Street
Halifax
HX1 1QE
Phone: 01422 424600

Todmorden Jobcentre

27-31 Adelaide Street
Todmorden
OL14 5HT
Phone: 01706 706400

Brighouse Jobcentre

Owler Ings Road
Brighouse
HD6 1EH
Telephone: 01484 228200

Furniture, Household Goods and Food

CHAS Furniture Scheme

Saint Patrick's Centre
Sedgefield Terrace
Bradford

Phone: 01274 731909

Services

Furniture starter packs and household goods at low cost

Project Colt

5 St James St
Halifax HX1 5SU
Contact 01422 323225 / 07928 343367
Reg.Charity helping substance misusers

Charity shop and 2nd hand household goods at low cost

The Basement Project

YMCA
Crossley Street
Halifax
HX1 1UG
Contact 01422 383063

Breakfast Club – Tues and Thurs from 10.00-12.30 for free breakfast

Laundry Service
Volunteer Recruitment
Recovery Group
Advice and Signposting

Ebenezer Church

St James Rd
Halifax
Tel 07519 631899

Services

Free Food packs available each Saturday morning to those on benefits who have less than £35 per fortnight to live on after paying bills. Self referral (proof of income /outgoings will be needed) or agency referral.

Furniture, Household Goods and Food - continued

Ozoman Project

Contact 01422 322885

Registered Charity

Services

Furniture etc to households on low income at no cost

Salvation Army

St James Rd

Halifax

Tel 01422 353238

Services

Free meals each Wednesday 12 – 1.30pm

General Advice Agencies

Calderdale Citizens' Advice Bureau

CAB Advice Line -01422 842848 for direct advice or details of drop in / provision across Calderdale.

Visit: -

www.calderdalecab.org.uk

www.adviceguide.org.uk

Services: The CAB offers information, advice and assistance in areas such as debt, welfare benefits, housing, consumer issues, immigration, employment, family and personal issues, Council Tax and utilities problems. Housing advice covers areas such as finding accommodation, queries about rent and mortgages, eviction and getting repairs done. It is a free, independent, confidential and impartial service open to all.

Clients: Open to all sections of society. Referral: Open to the public.

Mixenden Parents' Resource Centre

30 – 34 Stanningley Road

Mixenden

Halifax

HX2 8RJ

Phone: 01422 249343

Opening Times:

Monday – Thursday 9am -4pm

Friday 9am -3pm

Services

For anyone, not just parents, community education, crèche, advice and support.

Family First

Northgate House

Halifax

Contact 01422 357357

Services

Long term Intensive support for families facing difficulties. Agency referral only

Health Advice

Anyone with physical or mental health needs who is in need of accommodation should contact the Housing Options Service at Doorways or Social Care Services.

NHS Direct

Phone: 0845 4647

Website: www.nhsdirect.nhs.uk

Opening Times: 24 hours.

Services

The helpline gives information on -

- What to do if someone is feeling ill.
- Particular health conditions.
- Local Services, such as doctors, dentists or late night opening pharmacies.
- Self-help and support groups.

NHS Calderdale

Customer Services Team (PALS – Patient Advice and Liaison Service)

Contact 0800 1830912

NHS Calderdale -Children & Young Person Service (School Nurses & Health Visitors)

Contact Diane Catlow, Acting Service Matron 01422 307300

NHS Calderdale

Safeguarding and Looked after Children Services

Contact 01484 728929 or 728930

NHS Calderdale

Emergency Dentist

Office hours 0345 6059999

Out of office hours 0845 1220221

Health Advice -continued

NHS Calderdale

To register with a dentist (NB must be registered with a GP to do this)

Contact 01422 281576

Calderdale INSIGHT Early Intervention services

Services

The Early Intervention Service works with children and adults aged between 14 and 35 who are experiencing their first episode of psychosis in the hope of identifying and treating symptoms early to promote recovery.

Contact: 01422 383062

CAMHS – Children and Adolescent Mental Health Service

Contact 01422 305539

Mental Health Trust

South West Yorks in partnership with NHS Foundation Trust

Customer Services 0800 5872108

The Calderdale Royal Hospital

Salterhebble

Halifax

Contact 01422 357171

NHS – Walk-in Service

Park Community Practice

Horne Street Health Centre

Hanson Lane

Halifax

Tel: 01422 399858 (no appointment necessary)

Open every day Monday to Sunday 8am to 8pm

Offers a range of services including health information, advice and treatment for a range of minor illnesses and minor injuries.

Health Advice – continued

The Brunswick centre

The Resource Centre
Hall Street
Halifax
Phone: 01422 341764
Fax: 01422 3418122

Opening Times: Monday- Friday 9.30 am – 5.00 pm. Out of hours by arrangement

Services

- Support and Advocacy for people with HIV and those directly affected including carers and partners.
- MSM Service – Sexual health promotion and HIV prevention for gay and bisexual men.
- Calderdale condom distribution scheme

MIND – National Services

Mind provides two confidential mental health information services. With support and understanding, we enable people to make informed choices.

Contact Mind*info*line 0845 766 0163

info@mind.org.uk

[Contact Mind](#)*info*line

We are able to provide information on a range of topics including types of mental distress, where to get help, drug and alternative treatments and advocacy. We are able to provide details of help and support for people in their own area.

Contact Mind's Legal Advice Service on 0845 2259393

legal@mind.org.uk

We provide legal information and advice on mental health related law covering mental health, community care, capacity, discrimination/equality and human rights

Health Advice – continued

Saneline

Helpline 0845 767 8000 (1.00 p.m. to 11.00 p.m. every day)

E mail info@saneline.org.uk

Website www.sane.org.uk

Services SANEline is a national out-of-hours telephone helpline offering emotional support and information for people affected by mental health problems.

The Samaritans

Phone: 08457 909090

Website: www.samaritans.org.uk

Services 24 hour listening service – 7 days per week

CMBC Health & Social Care

Gateway to Care

1Park Rd, Halifax HX1 2TU

Contact 0845 1111103

E mail gatewaytocare@calderdale.gov.uk

The way to find out and access social care for adults in Calderdale

**Out of hours emergency number for the whole of
Calderdale is 0845 1111 137**

CMBC Customer First Contacts

Customer First Offices

For enquiries about any Council services contact
customer.first@calderdale.gov.uk or call 0845 245 6000.

Todmorden

Todmorden College
 Burnley Road
 Todmorden
 OL14 7BX

Day

Monday – Friday
 Saturday, Sunday

Time

9am – 5pm
 Closed

Hebden Bridge

Hebden Bridge Library
 Cheetham Street
 Hebden Bridge
 HX7 8EP

Monday
 Tuesday
 Wednesday
 Thursday
 Friday
 Saturday
 Sunday

10am – 7pm
 10am – 1pm
 11am – 3pm
 10am – 7pm
 11am – 3pm
 10.30am – 12.30pm
 Closed

Brighouse

Brighouse Civic Hall
 Bradford Road
 Brighouse
 HD6 1RW

Monday – Wednesday
 Thursday
 Friday
 Saturday
 Sunday

9am – 5pm
 9am – 6pm
 9am - 5pm
 9.30am – 12.30pm
 Closed

Direct Access Hostels Outside of Calderdale

Leeds

Project Address	Clients	Spaces	Criteria
The Hollies Weetwood Lane LEEDS LS16 5NZ Tel: 0113 214 4594	Women 16 +	31 Bed 1 Shared wheel chair access	Direct access for Single women fleeing domestic violence who would not be safe in Calderdale.
Carr Beck Leeds Housing Concern 32 Lingwell Grove Middleton LEEDS LS6 3AN Tel: 0113 271 7295	'wet house' for alcoholic women 25+	Self contained bedsits with 24 hr cover and support. 6 self contained properties in the community.	Not direct access. Professional referrals only. Clients would be assessed before being admitted onto a waiting list.
Ladybeck House English Churches Housing Group 26 Ladybeck Close LEEDS LS2 7QX Tel: 0113 245 2893	Women & Men 16 – 65	Shared self contained bedsits for 2 people. Resettlement Hostel stay expected 4/6 months.	Direct access on the proviso that a referral is sent prior to appt. being made for the client.
Bracken House English Churches Housing Group LEEDS Tel: 0113 245 8091	Women & Men 16 – 65	Shared self contained bedsits for 2 people. 1 flat for a couple which is adapted for disabilities Resettlement Hostel stay expected 4/6 months.	Direct access on the proviso that a referral is sent prior to appt. being made for the client.

<p>Leeds Housing Concern Garforth House 118 Domestic Street Holbeck LEEDS LS11 9SG</p> <p>Tel: 0113 244 0910</p>	<p>Men 25 – 65</p>	<p>Hostel type accommodation and shared self-contained accommodation.</p> <p>Work with men who have mental health/substance misuse issues.</p>	<p>Not Direct Access – take self referrals and referrals from other agencies.</p>
<p>Touchstone Touchstone House 2-4 Middleton Crescent LEEDS LS11 6JU</p>	<p>Women & Men 16+</p>	<p>Hostel and move on accommodation</p>	<p>Self referral or agencies. Procedure is to request a referral form with a view to an appointment being arrange for an assessment.</p> <p>For people with mental health problems</p>
<p>St Michael's Lane Hostel 9 St Michael's Lane Headingley LEEDS LS6 3AN</p> <p>Tel: 0113 214 4598</p>	<p>Single Women 16+</p>	<p>Hostel type accommodation</p>	<p>Direct access for single women fleeing domestic violence.</p>
<p>Batley Foyer 43 Field Lane, Batley WF17 5AG</p> <p>Tel 01924 500765</p> <p>Fax 01924 500764</p>	<p>Men / women 16 – 25 years</p>	<p>Supported accommodation</p>	<p>Planned referral -(waiting list)</p>

Rochdale

Project Address	Clients	Spaces	Criteria
Salvation Army Hostel Providence House 2 High Street ROCHDALE Tel: 01706 645151	Men 18+	Hostel type accommodation although 2 rooms are shared.	Direct access accommodation - self referral and referral from agencies.
Walker House Walker Street ROCHDALE OL16 2AB Tel: 01706 713337	Men & Women 18+	Hostel type accommodation Single and shared rooms.	Direct access accommodation - self referral and referral from agencies. Will take people with mental health problems, drug/alcohol issues.
Threshold Housing Project 41 Spring St Oldham OL4 2BD Tel 0161 634 2934 Fax 0161 624 8440	Single men 16 -60 years	Hostel type supported accommodation and move on.	Emergency and Planned access

Huddersfield

Project Address	Clients	Spaces	Criteria
Horton Housing Association 49-51 Spring Street HUDDERSFIELD HD1 4AZ Tel: 01484 300744	Men 16+	8 bed hostel + move on accommodation.	Agency/self referrals – not direct access although if there is a vacancy and assessment has been done client can be accommodated quickly.
Wish Project Tel: 01484 512739	Women 16+ No dependents	Hostel type accommodation	Agency referrals – not direct access although if there is a vacancy and assessment has been done client can be accommodated quickly. Will consider women with health/substance misuse issues.

Bradford/Keighley

NB Bradford City Centre Project website updates daily on hostel vacancies in the Bradford area. <http://www.bradfordccp.com/>

Project Address	Clients	Spaces	Access
<p>Agape Project 142 Bradford Road, Idle, Bradford 243 Leeds Road, Idle, Bradford</p> <p>Tel 01274 610893 Fax 01274</p>	<p><i>Special Needs:-</i> drug addiction 18-45 Males only</p>	<p>9 single rooms</p> <p>2 shared</p> <p>Shared communal areas</p> <p>Meals provided</p>	<p>Self refer or agency referral</p>
<p>Airedale Homes 1 Banks House Chambers, Dacre Banks, Harrogate HG3 4EL</p> <p>Tel 01423 781888 Fax 01423 781575</p>	<p><i>Special Needs:-</i> Mental Health problems only 18 yrs +</p>	<p>Bingley</p> <p>3 self contained accommodation</p> <p>5 en suite</p> <p>Keighley/Skipton</p> <p>Single Rooms and shared communal areas</p>	<p>Will take referrals from out of area for anyone with on going mental health problems – however, would then have to clear with the Mental Health Trust in the local area.</p>
<p>Aldo House 5 Wilmer Drive, Bradford BD9 4AR</p> <p>Tel 01274 549409 Fax 01274 549413</p>	<p>16 -25 yrs</p>	<p>Supported</p> <p>Own bedrooms</p> <p>Shared communal areas</p>	<p>(Priority to Bradford Housing Advice)</p>
<p>Assisi Housing Project Ltd 847 Leeds Road Bradford BD3 8BU</p> <p>Tel : 01274 666274</p>	<p>18-65 Single Men</p>	<p>6 Bed Single rooms & ensuite.</p> <p>Disabled access facilities.</p>	<p>Not direct access</p> <p>Self-referrals & referrals via agencies.</p> <p>Part-time staff cover 9.00am-6.30pm Mon-Fri & 10.00am-1.30pm Sat/Sun. Practical/emotional support provided.</p>

Project Address	Clients	Spaces	Access
Blenheim Project 14 Oak Lane Bradford BD9 Tel: 01274 495834	16+ Single women & women with children	Self contained flats (some shared)	Direct access Self-referrals & referrals via agencies. 24 hour cover.
Bradford City Centre Project YMCA Building Trinity Road Off Little Horton Lane Bradford BD5 OJ9 Tel: 01274 742576 Freephone 0800 220102	Young People 16-25	8 Single Rooms Shared facilities	Direct Access Self referrals and referrals via agencies
Bradford Cyrenians 255 Manningham Lane Bradford BD8 7EP 01274 481039	21-65 Single Men	12 short stay (24 hour staff cover) 26 long stay	Direct access Self-referrals & referrals via agencies. Will consider people with drink, drugs, mental health problems.
Bradford Foyer 1 Coate Street, Bradford BD5 7DL Tel 01274 200500 Fax 01274 403000	Male / female 16 +	Supported accommodation	Planned referral
Fairweather Project PO Box 21 Bradford BD15 7XW 01274 773338	Homeless women with or without children (No boys 12+)	5 family rooms & 5 single rooms (includes disabled annex)	Direct access Will consider self-referrals but would prefer referrals from agencies

Project Address	Clients	Spaces	Access
Hollinbank House 1 Lavender Croft Heckmondwike WF16 9RX Tel 01924 404319	Male/Female 16 +	Hostel type supported accommodation	Emergency Access and move on accommodation
Keighley Womens Aid PO Box 46 Keighley BD20 6UA Tel: 01535 210067/210478	Women and children fleeing domestic violence	Resident has own room but shares kitchen & bathroom	Direct access Self-referrals & referrals via agencies
Keyhouse 71 Richmond St. Keighley BD21 2HH Tel 01535 680677 Fax 01535 690918	Male/Female 16 +	Hostel type supported accommodation and move on	Emergency Access and move on accommodation
Leigh House 34 Ash Grove Bradford BD7 1BM 01274 410956	Women with mental health problems	5 single bedrooms with shared facilities	Referrals from agencies only. Emotional & practical support. No wheelchair access.
Oakvale 37-39 Halifax Road, Keighley BD21 5ES Tel 01535 608514 Fax 01535 608544	18-65	?	?
Horton Housing Association Saint Pauls Road Hostel 33-35 St Pauls Road, Bradford BD8 7LP	18+ Male	13 units plus 38 dispersed unit.	Not direct access but assessments can be done very quickly if a space is available. Self-referrals & referrals via other agencies.

Tel /Fax 01274 547017			
Salvation Army 371 Leeds Road Bradford BD3 9NG Tel: 01274 773517	Men 18 – 65	Single rooms	Direct access Self-referrals & referrals via agencies
The Lighthouse Group Bradford? Tel 01274 570232	Male / female 16 +	Hostel type supported accommodation	Planned referral
Horton Housing Association Three Saints Hostel 43 Blenheim Road, Bradford BD8 7LH Tel /Fax 01274 484540	Special Needs:- Mental health problems. 18+ Male and Female	19 units	Not direct access but assessments can be done very quickly if a space is available. Self-referrals & referrals via other agencies.
Horton Housing Association New Cross St	Hostel for men with alcohol problems 18+	Single rooms	Not direct access but assessments can be done very quickly if a space is available. Self-referrals & referrals via other agencies
Horton Housing Association MAPPS House	Teenaged girls who are pregnant or have children 16+	Self contained flats	Not direct access but assessments can be done very quickly if a space is available. Self-referrals & referrals via other agencies

DAY SHELTERS

Name & Address	Tel No & Fax No	Opening hours	Services
Bradford Day Shelter 16-20 Edmund Street, Bradford BD5 0BH	T 01274 393234 F 01274 320771	Sun 9.30 open, Mon 9.30-4.00, Tues 9-4, Weds 9.30-3.30, Thurs 9-4,	Food – 70p per meal, 5 free meal tickets to start off. Bath, clothes, laundry. Help to find accommodation.
City Centre Project	T 01274 742576		
St George's Crypt Great George Street, Leeds LS1 3BR	T 0113 245 9061 F 0113 244 3646	Homeless 6 pm. Put name down for bed space but no guarantee.	Food 6-9 pm. Shower. Refer to other agencies. Every Weds a Health Bus turns up for health requirements and needs. Clothing store open Mon 10-11 .am.

Last Resort Options

If a person is unable to secure any accommodation through the agencies listed, and has nowhere to sleep for the night, they may wish to consider the following options:

- Sleeping on a friend's/relative's floor. If the friend or relative is trustworthy, staying with them could be a temporary measure until the individual is able find somewhere more appropriate through a housing agency.
- Bed and Breakfast accommodation. Prices can vary, and can be expensive. A list of bed and breakfast hotels is available in the local phone book; local libraries will hold copies.
- Sleeping Rough. The individual should try to keep themselves as safe as possible. It may help to keep to well lit areas, and stay around other people sleeping rough. They should carry the minimum number of personal possessions with them, to avoid having them stolen or being assaulted for them. This applies particularly to forms of ID.
- Squatting. Squatting is not a criminal offence, but some of the activities associated with it are, including damaging a property by breaking into it, and using gas and electricity before contacting the suppliers. A person who is squatting is still considered to be homeless by housing agencies, and squatting should not jeopardise a person's application to be housed.

Useful Websites

www.shelter.org.uk

Masses of useful information including on –line advice

www.odpm.gov.uk

Communities and Local Government

Click on housing – then homelessness – Direct links to following websites: -

- Shelter
- Homeless pages
- Knowledge News
- YMCA
- Homeless Link
- National Youth Homelessness Scheme (NYHS)

www.lag.org.uk

Legal Action Group – works with lawyers and advisers to promote equality of access to justice – includes homelessness.

www.thesite.org

Young person’s advice and information site

www.youthfax.org

Calderdale Youth Service info site – lots on independent living. Section on housing and homelessness

www.keychoice.org.uk

Pennine Housing applications and bidding system

http://www.voiceyp.org/ngen_public/default.asp?id=87

This is the leaving care maze. It helps you find out if a young person is entitled to leaving care services, and what the law says they should get.

<http://www.bradfordccp.com/>

Click on vacancies to see a list of hostel vacancies (Bradford and surrounding area including some for 18 years+) updated

Useful Websites -continued

<http://www.bradfordfoyer.org/>

Bradford Foyer website

<http://www.hortonhousing.co.uk/>

Info on ypass and other Horton housing projects in Calderdale

<http://www.calderdalesmartmove.org.uk/>

Smartmove

http://www.foundationhousing.org.uk/customer_info.htm

Foundation Housing

<http://www.homegroup.org.uk>

www.homeless.org.uk

www.calderdalecab.org.uk

Calderdale Citizens Advice Bureau

www.adviceguide.org.uk